

# Caring for a Trex® Deck

All exterior building materials require cleaning. Periodic cleaning of Trex Decking & Railing will maintain the beauty of a Trex deck. Trex recommends a basic cleaning to remove dirt and debris at time of installation.

PROBLEM	SOLUTION
<b>Dirt and Debris</b>	<ul style="list-style-type: none"> <li>Clean deck to remove dirt and debris. Soap, hot water and a stiff bristle brush are all that is needed. For Artisan products, general cleaning may be done with an orange citrus cleaner. For a tougher stain, use a Mr. Clean® Magic Eraser* in conjunction with an orange citrus cleaner.</li> </ul>
<b>Chalk Markings</b>	<ul style="list-style-type: none"> <li>All colored chalk lines are permanent except white. Scrubbing the area with hot soapy water with bleach may dislodge some of the chalk. We suggest using white chalk or baby powder.</li> </ul>
<b>Visible Mill Markings</b>	<ul style="list-style-type: none"> <li>The mill markings on the side of Trex decking boards are required by building codes. With careful installation, most mill markings can be hidden. Visible mill markings can be lightened with acetone.</li> </ul>
<b>Water Spots/Leaf Staining/Wood Tannins</b>	<ul style="list-style-type: none"> <li>Tannin leaching occurs in Trex and all wood based products naturally. Allow for at least 12 weeks of normal weathering. This process may be hastened through the use of a product containing oxalic or phosphoric acid.</li> </ul>
<b>Pigment Staining</b>	<ul style="list-style-type: none"> <li>During the weathering process, a small amount of surface pigmentation may wash off of the Trex surface, which may discolor neighboring surfaces. Remove with common rust cleaner.</li> </ul>
<b>Ice and Snow</b>	<ul style="list-style-type: none"> <li>Calcium chloride or rock salt, available in many home centers, will melt ice on Trex decking. Rinse off when first practical.</li> </ul>
<b>Rust Stains, Ground-In Dirt and Grime</b>	<ul style="list-style-type: none"> <li>Use a cleaning product containing oxalic or phosphoric acid base to lighten or remove the rust or dirt. Product may need to sit on stain 10-15 min. before rinsing.</li> </ul>
<b>Oil and Grease Stains</b>	<ul style="list-style-type: none"> <li>Scrub in a household-degreasing agent as soon as the stain occurs. Rinse with hot water. For more severe stains, call 1-800-BUY-TREX.</li> </ul>
<b>Berries and Wine Stains</b>	<ul style="list-style-type: none"> <li>Mix bleach into hot water according to the bleach-packaging label. Scrub the stain lightly and rinse thoroughly. The stain may not disappear entirely.</li> </ul>
<b>Ink Stains</b>	<ul style="list-style-type: none"> <li>Inks may be permanent. However, the stain may be lightened by scrubbing with hot soapy water. Rinse thoroughly.</li> </ul>
<b>Mold</b>	<ul style="list-style-type: none"> <li>Use conventional deck washes or cleaners that contain sodium hypochlorite (bleach) and detergent (refer to Mold Technical Bulletin).</li> <li>Treat with PSC Composite Deck AfterKlean (<a href="http://www.psc-solutions.com">www.psc-solutions.com</a>) or Anti-Growth (<a href="http://www.anti-growth.com">www.anti-growth.com</a>) to delay regrowth.</li> <li>Periodic cleaning of your deck, even if it appears clean, is important to prevent the build-up of pollen/debris that can cause mold.</li> </ul>
<b>Pressure Washer</b>	<ul style="list-style-type: none"> <li>Trex Company does not recommend the use of a pressure washer. The use of a pressure washer with a greater than 1,500 PSI and/or applied closer than 10" from the deck surface could damage the decking surface and result in a loss of warranty coverage.</li> </ul>
<b>Sanding</b>	<ul style="list-style-type: none"> <li>Trex Company does not recommend sanding. Sanding will change the appearance of the surface of Trex material.</li> </ul>
<b>Disposal</b>	<ul style="list-style-type: none"> <li>Trex Artisan products should be disposed with normal construction debris or household waste. <b>Do not burn</b> Trex Artisan Products due to its material properties.</li> </ul>

\* Mr. Clean® Magic Eraser is a trademark of Proctor and Gamble Inc.

# Quality Assured

## Code Listings

Trex Company complies with all major model building codes and has been evaluated by the International Code Council evaluation service.

### Trex Company Complies with these Model

#### Building Codes:

- 1997 Uniform Building Code issued by ICBO.
- Standard Building Code/1999 issued by SBCCI
- 2000 International Residential Code with 2002 Supplement issued by ICC
- 2000 International Building Code with 2002 Supplement issued by ICC
- International One and Two Family Dwelling Code 1998
- See [www.trex.com](http://www.trex.com) for ICBO Evaluation Report ER-5747.
- Trex® Decking is included in the National Research Council of Canada's Registry of Product Evaluations. See [www.trex.com](http://www.trex.com) for CCMC Evaluation Report 13125-R.

## 25-Year Limited Residential Warranty

As a Trex® decking and railing owner or installer, you've invested in a revolutionary material that provides years of like-new performance with only periodic cleaning.

You can feel safe when using Trex. Trex Company provides a 25-year limited residential and a five-year commercial limited warranty with comprehensive coverage against:

- Splintering, splitting, and cracking
- Rot and decay
- Termite damage
- Material defects

Please see pages 47-48 for commercial and residential warranty.

See Trex Evaluation Report NER-508 on pages 42-46 respectively for details.

# Professional Programs

## Architects:

- A complete architectural binder is available.
- Earn valuable continuing education credits
- For a meeting and presentation by a Trex sales representative, please e-mail us at sales@trex.com.

## Builder:

- Contact your local Trex representative for programs that can benefit you.

## Contractor:

- *TrexPro*<sup>®</sup> Program - "Building the Business of a Lifetime" through:
  - Training: Installation and Sales
  - Leads: Focused Consumer leads from our website and 800 number.
  - Branding: Signage, Literature, Plaques, and sales materials with your company's name on it.
  - Communications: Newsletters and literature informing you of programs and news relating to your industry.
  - Promotions: Seasonal and new product promotions.

## Steps to become a *TrexPro*<sup>®</sup>

1. Contact Trex Company at 1-800-BUY-TREX or visit [www.trex.com](http://www.trex.com) for a *TrexPro* application.
2. A Trex Sales Representative will contact you to determine if you qualify to be a *TrexPro* contractor.
3. If possible, attend an information session held by a Trex representative or Trex distributor.
4. Trex Company will mail to you literature and gapping tools.
5. Build a *Trex*<sup>®</sup> deck in accordance with our specifications and have it inspected.
6. You'll receive your *TrexPro* Certification, trading support materials and sample kit.



Trex authorized dealers and *TrexPro*<sup>®</sup> contractors are independently owned and operated, and are neither affiliated with nor agents or representatives of Trex Company, Inc. Trex Company makes no representations or warranties as to, and is not responsible for, the performance, acts or omissions of such parties. It is the ultimate responsibility of the property owner to select a Trex authorized dealer and/or *TrexPro* contractor based upon their individual assessment of such dealer or contractor.